

# Order for a Telephone Service - New Customer Residential Premises

Only complete this form if you are a new customer to Cable & Wireless Guernsey. For help in completing this form please contact 700700 (hours of business). Please return the completed form to: Cable & Wireless Guernsey, PO Box 3, Upland Road, St Peter Port, Guernsey GY1 3AB



**CABLE & WIRELESS**

**This form will only be processed when completed in FULL and SIGNED by the customer**

## Personal Details

Title  Surname  First Name

Current Address

Postcode

(Please complete below if you have lived at your current address for less than 3 years)

Previous Address

Postcode

Date of Birth  dd/mm/yyyy Mother's maiden name

Occupation  Employer

## Contact Details

Name (if different from applicant)

Daytime phone number  Evening phone number

Mobile phone number  Email address

## Directory Details

Please tick if you do not wish your number to appear in the Directory

Your standard directory entry will be as stated in your personal details unless indicated here.

Directory Address

Postcode

## Service Details

Installation Address

Postcode

(Only complete if this address is different from your current address)

Was a telephone line previously installed at this address: Yes  No  Number if known\*1

Please indicate all services required: Call barring  Caller display  Voicemail

Timed call service  No. of additional lines  No. of additional sockets  Other services

## Installation Appointment

Please indicate a preferred appointment time\*2

Date    dd/mm/yyyy AM  PM

\*1 Number not guaranteed

\*2 Date not guaranteed

## Billing Details

Billing Address

Postcode

(Only complete if this address is different from your current address)

When do you want to be billed? (Direct debit forms must be completed by customers requesting monthly bills) Monthly (Direct Debit)  Quarterly

Please choose one of the following options: I wish to have an itemised bill

Calls sorted by date and time (no charge)

Calls will be itemised above a value of 20 pence.

If you would like to change the threshold please choose another option: 1p  5p  10p  50p  £1

Calls sorted by cost of call (£1.00 charge per bill)  Calls sorted by destination of call (£1.00 charge per bill)

## 5. Important information

By signing this form you are entering into a contract with Cable and Wireless Guernsey Ltd. The conditions that govern this service are detailed overleaf. You should read these conditions carefully and only sign this form if they are acceptable to you.

Data collected on this form will be used for the management of your account; it may be disclosed to companies within our group or those people that undertake work for us. If you do not wish us to use your personal data in this way please tick here

## 6. Declaration

I am over 18 years of age and apply for a telephone service having read and understood all applicable Terms & Conditions and Service Charges concerning this contract. I understand and agree that I will be responsible for all connection, subscription and usage charges.

Signature  Date